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Case Number: CPGE-141001-000847
Name of Organisation: Whispering Hearts Family Service Centre
UEN No: S95SS0035G
Submission Status: On time Submission
Submission Deadline: 30/06/2015
Submitted On: 02/04/2015

Governance Evaluation Checklist Submission for the period Jan 2014 to Dec 2014

S/No.	Code Description	Code ID	Compliance	Please provide explanation if your charity is unable to comply with the Code guidelines, or if the guidelines are non-applicable.
BOARD GOVERNANCE				
				WHFSC ' policy does

1	Are there Board members holding staff appointments?		No	not allow staff to be Board members
4	There is a maximum term limit of four consecutive years for the Treasurer position (or equivalent, e.g. Finance Committee Chairman).	1.1.6	Complied	In WHFSC' Constitution
5	There are Board committees (or designated Board members) with documented terms of reference.	1.2.1	Complied	
6	The Board meets regularly with a quorum of at least one-third or at least three members, whichever is greater (or as required by the governing instrument).	1.3.1	Complied	Constitution requires half of the Mgt Comm members to be present
CONFLICT OF INTEREST				
7	There are documented procedures for Board members and staff to declare actual or potential conflicts of interest to the Board.	2.1	Complied	Requirement is incorporated in the Constitution
8	Board members do not vote or participate in decision-making on matters where they have a conflict of interest.	2.4	Complied	See (7) above. No such conflict during the

				year
STRATEGIC PLANNING				
9	The Board reviews and approves the vision and mission of the charity. They are documented and communicated to its members and the public.	3.1.1	Complied	Vision/Mission are also stated on website
10	The Board approves and reviews a strategic plan for the charity to ensure that the activities are in line with its objectives.	3.2.2	Complied	Reviewed annually in November
HUMAN RESOURCE MANAGEMENT				
11	The Board approves documented human resource policies for staff.	5.1	Complied	HR policies are documented.
12	There are systems for regular supervision, appraisal and professional development of staff.	5.6	Complied	Mid-year and year-end appraisals and training plans are in place
FINANCIAL MANAGEMENT AND CONTROLS				
	The Board ensures internal control systems for			Financial policies and

13	financial matters are in place with documented procedures.	6.1.2	Complied	procedures are in place
14	The Board ensures reviews on the charity's controls, processes, key programmes and events.	6.1.3	Complied	
15	The Board approves an annual budget for the charity's plans and regularly monitors its expenditure.	6.2.1	Complied	Reviewed and approved in November and refreshed in July
16	The charity discloses its reserves policy in the annual report.	6.4.1	Complied	In audited financial statements and annual report
17	Does the charity invest its reserves?		Yes	
18	The charity invests its reserves in accordance with an investment policy approved by the Board. It obtains advice from qualified professional advisors, if deemed necessary by the Board.	6.4.4	Complied	All in fixed deposits with local financial institutions
FUNDRAISING PRACTICES				
19	Donations collected are properly recorded and promptly deposited by the charity.	7.2.2	Complied	

DISCLOSURE AND TRANSPARENCY

20	The charity makes available to its stakeholders an annual report that includes information on its programmes, activities, audited financial statements, Board members and executive management.	8.1	Complied	Annual report and audited financial statements are uploaded on website
21	Are Board members remunerated for their Board services?		No	
24	Does the charity employ paid staff?		Yes	
25	No staff is involved in setting his or her own remuneration.	2.2	Complied	
26	The charity discloses in its annual report the annual remuneration of its three highest paid staff who each receives remuneration exceeding \$100,000, in bands of \$100,000. If none of its top three highest paid staff receives more than \$100,000 in annual remuneration each, the charity discloses this fact.	8.3	Complied	Disclosed in audited financial statements
PUBLIC IMAGE				
27	The charity accurately portrays its image to its members, donors and the public.	9.1	Complied	

Declarant Details

Name of Declarant:* Jenny Lim Yin Nee

Role in the organisation:* Others

ID Type:* NRIC


Name of the Firm:*

ID No:* S0084152H

I declare that my charity's / IPC's governing Board has approved this Governance Evaluation Checklist and authorised me to submit on its behalf. All Information given by me in this checklist submission is true to the best of my knowledge and I have not wilfully suppressed any material fact. The full responsibility for providing accurate and updated checklist information will rest with my charity's / IPC's governing Board.

My governing Board agrees to make this Governance Evaluation Checklist available for members / donors through avenues such as the annual general meeting or bulletins.

My governing Board agrees to make this Governance Evaluation Checklist available for public viewing at the e-Service page on Charity Portal.

My governing Board agrees to nominate my charity for the Charity Governance Awards.  The Charity Governance Awards recognises charities that have adopted the highest standards of governance.

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